

CLEAR

Communication Consultancy & Training

Mr A.J French
Flat 24
Century House
245 Streatham High Road
London SW16 6ER

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16 July 2002

Dear Mr A.J French

As the enclosed letter from Rachel Bent explains, last year CLEAR was commissioned to undertake an independent survey into the views and opinions of residents and leaseholders at Century House. A copy of our report on this survey is enclosed.

We have been asked to collect the views of leaseholders and residents on the ideas arising from this report. If you would like to make any comments on the report you can send them to us in a number of different ways.

1. You can write to my colleague **Suzy Butler** at the following address:

Suzy Butler
CLEAR
77 Shaftesbury Avenue
London W1D 5DU

2. Or you can email your comments to:

suzy@clearco.co.uk

3. Or you can fax your comments to us on:

020 7432 2501

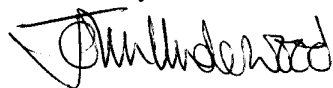
4. Or you can telephone Suzy Butler (or myself John Underwood) on:

020 7432 2500

I look forward to hearing any comments you may have.

With best wishes

Yours sincerely,



John Underwood
Director, CLEAR

PRca

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CLEAR • 77 SHAFTESBURY AVENUE • LONDON W1D 5DU
TELEPHONE 020 7432 2500 • FAX 020 7432 2501 • WEBSITE: www.clearco.co.uk • E-MAIL: clear@clearco.co.uk

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